



# LISTEN & SPEAK

LIFE SHAPING CONVERSATIONS

Proverbs 20:12 - Ecclesiastes 3:7

## Secrets of Listening

**L** \_\_\_\_\_ at them with love.

- Without love, you have no great communication.

*1 Corinthians 13:1, Mark 10:21, Proverbs 20:12*

**I** \_\_\_\_\_ as much time as needed.

- You can't listen will in a hurry. The truth takes time.

*Job 2:11-13 (NLT),*

**S** \_\_\_\_\_ their feelings, you your solution.

- Before you are a fixer, God wants you to be a feeler.

*Proverbs 18:13, John 11:32-36*

**T** \_\_\_\_\_ in to any fear our hurt beneath the words.

- What people are feeling is far more important in a conversation than what they're saying.

*1 Peter 3:8*

**E** \_\_\_\_\_ them with open-ended questions.

- Don't use close-ended question that only require a "yes" or "no" answer.

*Proverbs 20:5 (TEV),*

**N** \_\_\_\_\_ judge until you have all the facts.

- Keep an open mind and don't presume or assume.

*Proverbs 18:13, 15 (LB,NCV)*

## Skills to Speaking

**S** \_\_\_\_\_ it for the best time and place.

- For great conversations, timing is everything.

*Ecclesiastes 3:7 (NCV), Ecclesiastes 8:6 (MSG)*

**P** \_\_\_\_\_ and plan what to say & how to say it.

- Your Heavenly Father will tell you what to say an how to say it.

*John 12:49 (GW), Proverbs 16:23 (TEV), Colossians 4:6 (GW)*

**E** \_\_\_\_\_ with their needs first.

- Don't start out with you, start with them.

*Ephesians 4:29 (NIV)*

**A** \_\_\_\_\_ the positive alternative.

- Be a proponent of what's right, not an opponent of what's wrong.

*Proverbs 16:2 (TEV), Proverbs 16:21 (TEV), Hebrews 6:19 (NIV)*

**K** \_\_\_\_\_ calm and don't argue.

- Know your triggers and don't give in to them.

*Proverbs 17:27 (TEV). James 1:19 (NIV)*

## The Bottom Line Questions

Which one of these do I need to

\_\_\_\_\_?

\_\_\_\_\_ do I need to have that  
crucial conversation with?